

Dental Technician Volume 1

Chapter 2

1. Which of the following is NOT a factor involved in a patient contact point?
 - a. Patient
 - b. The dental clinic
 - c. The health care provider
 - d. None of the above
2. Which of the following words should you avoid using when speaking with patients?
 - a. Remove
 - b. Tooth filling
 - c. Dentures
 - d. Preparation
3. It is a good rule to answer the phone by the ____ ring.
 - a. Second
 - b. Third
 - c. Fourth
 - d. Fifth
4. Which form is used to take down messages from a phone call?
 - a. SF 36
 - b. SF 63
 - c. SF 603
 - d. Yellow Sticky
5. Which instruction gives guidance to the DEERS system?
 - a. OPNAVINST 1750.2
 - b. BUMEDINST 1750.2
 - c. SECNAVINST 1750.2
 - d. NAVMEDCOMINST 1750.2
6. Who falls into Priority Care Category 4?
 - a. Active duty personnel
 - b. Reservist duty personnel
 - c. Family members of AD
 - d. Retirees
7. Which form is the Dental Appointment, Daily?
 - a. NAVMED 6600/4
 - b. NAVMED 6600/5
 - c. NAVMED 6600/6
 - d. NAVMED 6600/7
8. Which form is the Dental Appointment Card?
 - a. NAVMED 6600/5
 - b. NAVMED 6600/6
 - c. NAVMED 6750/7
 - d. SF 63
9. The QA Program for Dental Clinics is outlined in which instruction?
 - a. BUMEDINST 6600.10
 - b. SECNAVINST 6600.10
 - c. BUMEDINST 6010.13
 - d. SECNAVINST 6010.13
10. The NAVMED 6750/26 – the dental jacket with a preprinted 6 – is which color?
 - a. Orange
 - b. Tan
 - c. Blue
 - d. White
11. A patient that was born on 19 Aug 1973 does not have an SSN, which makeshift SSN will you use?
 - a. 800-19-0873
 - b. 800-73-0819
 - c. 800-08-1973
 - d. 008-19-1973
12. A Navy O-7 has a dental record with your clinic. What will you annotate in the box under this patient's name?
 - a. N-O-7
 - b. Navy O-7
 - c. FLAG OFFICER
 - d. VIP
13. A non-beneficiary civilian is provided emergency dental care. Which FMP Number will they be assigned on their dental record?
 - a. 01
 - b. 20
 - c. 98
 - d. 99
14. When applying the Patient Category tape to the dental record, it should be ½ inch wide by ____ inch(es) long.
 - a. ½
 - b. 1
 - c. 1 ½
 - d. 2
15. Which color is the Patient Category tape for retirees?
 - a. Blue
 - b. Yellow
 - c. Green
 - d. Black
16. Which form is the Dental Health Questionnaire?
 - a. NAVMED 6600/3
 - b. NAVMED 6600/4
 - c. NAVMED 6600/5
 - d. NAVMED 6600/6
17. In filing dental records, what is the second group in the SSN 123-45-6789?
 - a. 123
 - b. 123-45
 - c. 67
 - d. 87
18. Which form is the Request for Medical/Dental Records or Information?
 - a. NAVMED 6150/7
 - b. DD 2005
 - c. SF 63
 - d. DD 877